

Industry's First Email Account Statement for Card Members

LIFE expands "LIFE – Web Desk" member services on website.

TOKYO — The consumer credit company LIFE Co., Ltd. (Headquarters: Tokyo and Hiroshima; President: Kunio Morikiyho) revamped its website on November 30 and expanded the range of services available to members. In particular, LIFE now provides members with the option of having their monthly account statements delivered by email. This is the first time that this service has been made available in the consumer credit industry.

Services can be accessed on LIFE's website by members that have registered to use the "LIFE – Web Desk" service. After free registration, customers can access services 24 hours a day simply by logging in with their user ID and password. The following services are available to members through LIFE – Web Desk. Members can view their account statement at any time, and if they wish, have their monthly statement delivered to them by email. Customers can also apply to have their current card changed to an exclusive revolving payment card. These and other new services have been added based on the opinions and requests of card members.

LIFE will continue to develop new products that win the support of our customers and expand the range of services available to members. We expect Life – Web Desk membership to reach 1,000,000 within one year (LIFE has issued a total of 8,120,000 membership cards as of September 30, 2001).

Web Services for LIFE Members www.lifecard.co.jp

1. Account activity and balance (confirm card shopping and cashing balances)
2. Request email delivery of account statement
3. Reference account statements (a payment schedule starting with the upcoming month is also available)
4. Change to revolving payments (change current card to an exclusive revolving payment card)
5. Apply for online cash advance services
6. Reference and exchange LIFE Thanks Points (point service)
7. Various notifications and requests
 - 1) Change address, payment account, PIN number, etc.
 - 2) Change card limit
 - 3) Apply for family cards
 - 4) Subscribe to membership magazine, TOMORROW, and apply for the Checkmate membership enrollment discount service
8. Request change in card design
9. Access online shopping site Web TOMORROW (special member prices)

Inquiries:

Public Relations Department, LIFE Co., Ltd.
Telephone: 03-3233-9010