## Financial Results for the Fiscal Year ended March 2010

## AIFUL CORPORATION <br> http://www.ir-aiful.com

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## - Forward Looking Statements -

The figures contained in this presentation with respect to the plans, strategies and other statements that are not historical facts of AIFUL and the AIFUL Group are forward-looking statements about the future performance of AIFUL and the AIFUL Group which are based on management's assumptions and beliefs in light of the information currently available to it and involve risks and uncertainties. Actual results may differ from those in the forward-looking statements as a result of various facts. Potential risks and uncertainties include, without limitation, general economic conditions in the market in which AIFUL and the AIFUL Group operate business, and changes in the size of the overall market for consumer loans, the rate of default by customers, and the level of interest rates charged by AIFUL and the AIFUL Group. This presentation does not constitute any offer of any securities for sale.

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1. Financial Results Summary

Financial Results: Consolidated Financial Results Summary (1)
Financial position (FY 2009), consolidated profit/loss statement

| ( $¥$ million) | $\begin{gathered} 2009 / 3 \\ (12 \mathrm{M}) \end{gathered}$ | $\begin{gathered} \hline 2010 / 3 \\ (12 \mathrm{M}) \\ \hline \end{gathered}$ | YOY | YOY\% |
| :---: | :---: | :---: | :---: | :---: |
| Interest on loans to customers | 263,797 | 170,662 | -93,135 | 64.7\% |
| Credit card revenue | 16,880 | 17,824 | 944 | 105.6\% |
| Per-item credit revenue | 3,630 | 1,726 | -1,904 | 47.5\% |
| Credit guarantee revenue | 8,020 | 7,034 | -986 | 87.7\% |
| Other operating revenue | 19,914 | 20,855 | 941 | 104.7\% |
| Operating revenue | 312,241 | 218,102 | -94,139 | 69.9\% |
| Financial expenses | 26,917 | 18,376 | -8,541 | 68.3\% |
| Credit cost | 99,245 | 166,252 | 67,007 | 167.5\% |
| Bad debt write-offs | 177,960 | 151,428 | -26,532 | 85.1\% |
| Provision of allowance for losses on interest repayment | 58,315 | 206,886 | 148,571 | 354.8\% |
| Interest repayment | 72,875 | 77,701 | 4,826 | 106.6\% |
| SG\&A | 120,321 | 91,841 | -28,480 | 76.3\% |
| Operating expenses | 304,799 | 483,358 | 178,559 | 158.6\% |
| Operating income (loss) | 7,441 | -265,255 | -272,696 |  |
| Ordinary income (loss) | 8,608 | -264,176 | -272,784 | - |
| Extraordinary income | 6,419 | 2,138 | -4,281 | 33.3\% |
| Gain on sales of fixed assets | 19 | 0 | -19 |  |
| Gain on sales of investment securities | 966 | 1,161 | 195 | 120.2\% |
| Other | 5,434 | 976 | -4,458 | 18.0\% |
| Extraordinary losses | 7,312 | 27,392 | 20,080 | 374.6\% |
| Provision of allowance for business reconstruction | 305 | 1,323 | 1,018 | 433.8\% |
| Business reconstruction cost | 1,599 | 11,826 | 10,227 | 739.6\% |
| Other | 5,408 | 14,241 | 8,833 | 263.3\% |
| Net income (loss) before taxes | 7,715 | -289,430 | -297,145 | - |
| Income taxes | -6,881 | 263 | 7,144 | - |
| Adjustment on corporate tax, etc. | 10,187 | 7,368 | -2,819 | 72.3\% |
| Gain on minority interest | 161 | -1,920 | -2,081 | - |
| Net income (loss) | 4,247 | -295,141 | -299,388 | - |

(1) Financial position (FY2009), consolidated balance sheet

| ( $¥$ million) | $2009 / 3$ results | $2010 / 3$ <br> results | YOY | ( $¥$ million) | 2009/3 results | 2010/3 results | YOY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and cash equivalents | 132,825 | 128,755 | -4,070 | Acceptance and guarantees | 118,206 | 100,152 | -18,054 |
| Loans | 1,290,353 | 835,928 | -454,425 | Short-term debts | 102,140 | 61,205 | -40,935 |
| Installment receivables | 142,017 | 125,990 | -16,027 | Current portion of long-term debts | 230,034 | 45,231 | -184,803 |
| Customers' liabilities for |  |  |  | Current portion of bonds | 94,849 | 105,610 | 10,761 |
| acceptance and guarantees | 118,206 | 100,152 | -18,054 | Commercial paper | 10,000 | 0 | -10,000 |
| Purchased claims | 10,936 | 5,579 | -5,357 | Income taxes payable | 916 | 644 | -272 |
| Purchased claims | 10,936 | 5,579 | -5,357 | Reserve for business structure improvement | 365 | 1,323 | 958 |
| Other | 65,953 | 64,717 | -1,236 | Other | 52,188 | 63,018 | 10,830 |
| Allowance for bad debts | -209,317 | -203,478 | 5,839 | Total current liabilities | 639,648 | 377,185 | -262,463 |
| Total current assets | 1,550,973 | 1,057,644 | -493,329 | \|Bonds | 258,210 | 152,600 | -105,610 |
| Tangible fixed assets | 38,646 | 30,107 | -8,539 | Long-term debts | 222,558 | 283,922 | -105,610 |
| Intangible fixed assets | 19,762 | 16,304 | -3,458 | Reserve for losses on interest repayment | 124,164 | 237,909 | 113,745 |
| Investment and other fixed assets | 35,143 | 48,750 | 13,607 | Negative goodwill | 1,088 | 870 | -218 |
| Total fixed assets | 93,551 | 95,161 | 1,610 | Other | 5,741 | 3,152 | -2,589 |
| Total deferred assets | 219 | 138 | -81 | Total long-term liabilities | 611,761 | 678,454 | 66,693 |
| Total assets | 1,644,744 | 1,152,945 | -491,799 | Total liabilities | 1,251,409 | 1,055,639 | -195,770 |
| (2) Interest-bearing liabilities and equity ratio |  |  |  | Common stock | 143,324 | 143,324 | 0 |
|  |  |  |  | Capital surplus | 164,133 | 164,133 | 0 |
|  |  |  |  | Retained earnings | 86,056 | -210,275 | -296,331 |
|  |  |  |  | Treasury stock | -3,110 | -3,110 | 0 |
| ( $¥$ million) | 2009/3 | 2010/3 | YOY | Total shareholders' equity | 390,404 | 94,071 | -296,333 |
| Total debts (Consolidated) | 917,791 | 648,568 | -269,223 | Total evaluation and foreign currency translation adjustments | -2,831 | -615 | 2,216 |
| Equity ratio (Consolidated) | 23.6\% | 8.1\% | -15.5 | Minority interests | 5,761 | 3,849 | -1,912 |
| Total debts (Non-consolidated) | 687,073 | 465,754 | -221,319 |  | 393,334 | 97,305 | -296,029 |
| Equity ratio (Non-consolidated) | 31.9\% | 15.8\% | -16.1 | Total net assets and liabilities | 1,644,744 | 1,152,945 | -491,799 |

Financial Results: Non-Consolidated Financial Results Summary (1)
Financial position (FY2009), AIFUL profit/loss statement


Financial position (FY2009), AIFUL balance sheet

| ( $¥$ million) | $\begin{aligned} & \hline \text { 2009/3 } \\ & \text { results } \end{aligned}$ | $\begin{aligned} & \hline 2010 / 3 \\ & \text { results } \end{aligned}$ | YOY | ( $¥$ million) | 2009/3 results | $2010 / 3$ results | YOY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  Cash and cash equivalents <br> Loans <br> Customers' liabilities for <br> acceptance and guarantees <br> Deferred tax assets <br> Other <br> Allowance for bad debts <br> Total current assets  | 106,877 | 105,836 | -1,041 | Acceptance and guaShort-term debtsCurrent portion of loCurrent portion of boIncome taxes payableOther | 54,167 | 45,248 | -8,919 |
|  | 842,786 | 553,476 | -289,310 |  | 40,000 | 11,125 | -28,875 |
|  | 7 |  | -8,919 |  | 147,276 | 7,723 | -139,553 |
|  | 54,167 | 45,248 | -0,919 |  | 94,849 | 105,610 | 10,761 |
|  | 3,310 | 0 | -3,310 |  | 328 | 269 | -59 |
|  | 25,687 | 35,289 | 9,602 |  | 16,100 | 13,354 | -2,746 |
|  | -144,150 | -154,143 | -9,993 |  | 352,721 | 183,330 | -169,391 |
|  | 888,678 | 585,708 | -302,970 | Bonds <br> Long-term debts <br> Reserve for losses on interest repayment Other | 258,210 | 152,600 | -105,610 |
| $\|$Tangible fixed assets <br> Intangible fixed assets <br> Investment and other fixed asset | 24,001 | 17,458 | -6,543 |  | 146,738 | 188,696 | 41,958 |
|  | 10,744 | 8,401 | -2,343 |  | 84,318 | 197,160 | 112,842 |
|  | 318,122 | 246,825 | -71,297 |  | 3,545 | 1,208 | -2,337 |
| Total fixed assets | 352,868 | 272,685 | -80,183 | Total long-term liabilities | 492,812 | 539,665 | 46,853 |
| Total deferred assets | 219 | 138 | -81 | Total liabilities | 845,533 | 722,995 | -122,538 |
| Total assets | 1,241,766 | 858,532 | -383,234 | Common stock Capital surplus Retained earnings Treasury stock | 143,324 | 143,324 | 0 |
|  |  |  |  |  | 150,232 | 150,232 | 0 |
|  |  |  |  |  | 108,442 | -154,243 | -262,685 |
|  |  |  |  |  | -3,110 | -3,110 | 0 |
|  |  |  |  | Total shareholders' equity | 398,889 | 136,203 | -262,686 |
|  |  |  |  | Total evaluation and foreign currency translation adjustments | -2,657 | -666 | 1,991 |
|  |  |  |  | Total net assets | 396,232 | 135,536 | -260,696 |
|  |  |  |  | Total net assets and liabilities | 1,241,766 | 858,532 | -383,234 |

Financial Results: AIFUL
(1) Contract rate of unsecured loans

|  | 2009/3 |  |  |  | $\mathbf{2 0 1 0 / 3}$ |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{1 Q}$ | $\mathbf{2 Q}$ | $\mathbf{3 Q}$ | $\mathbf{4 Q}$ | Total | $\mathbf{1 Q}$ | $\mathbf{2 Q}$ | $\mathbf{3 Q}$ | $\mathbf{4 Q}$ | Total | YoY (\%) |
| Number of <br> New applications | 79,176 | 85,617 | 74,628 | 61,400 | 300,821 | 63,495 | 65,934 | 52,936 | 54,317 | 236,682 | -21.3 |
| Number of <br> New accounts | 28,633 | 33,147 | 16,717 | 8,722 | 87,219 | 11,585 | 12,704 | 11,133 | 16,335 | 51,757 | -40.7 |
| Contract rate | $36.2 \%$ | $38.7 \%$ | $22.4 \%$ | $14.2 \%$ | $29.0 \%$ | $18.2 \%$ | $19.3 \%$ | $21.0 \%$ | $30.1 \%$ | $21.9 \%$ | -7.1 |

(2) Composition of unsecured loans outstanding according to the number of other lending companies used*

| Existing clients using other <br> companies' loans | $\mathbf{2 0 0 8 / 3}$ | $\mathbf{2 0 0 9 / 3}$ | $\mathbf{2 0 1 0 / 3}$ | YoY <br> (\%) |
| :--- | ---: | ---: | ---: | ---: |
| Average | 2.25 | 2.04 | 2.11 | +0.07 |
| No loans from other companies | $18.5 \%$ | $20.5 \%$ | $17.6 \%$ | -2.9 |
| Use of other companies: 1 | $19.5 \%$ | $21.3 \%$ | $22.1 \%$ | +0.8 |
| Use of other companies: 2 | $19.0 \%$ | $20.1 \%$ | $20.8 \%$ | +0.7 |
| Use of other companies: 3 | $17.9 \%$ | $18.4 \%$ | $19.3 \%$ | +0.9 |
| Use of other companies: 4 or more | $25.2 \%$ | $19.7 \%$ | $20.2 \%$ | +0.5 |
| New applicants using other <br> companies' loans | $\mathbf{2 0 0 8 / 3}$ | $\mathbf{2 0 0 9 / 3}$ | $\mathbf{2 0 1 0 / 3}$ | YoY <br> $\mathbf{( \% )}$ |
| Average | 1.31 | 1.24 | 1.11 | -0.13 |
| No loans from other companies | 31.7 | $34.7 \%$ | $35.8 \%$ | +1.1 |
| Use of other companies: 1 | $27.1 \%$ | $28.5 \%$ | $32.5 \%$ | +4.0 |
| Use of other companies: 2 | $22.0 \%$ | $20.0 \%$ | $19.8 \%$ | -0.2 |
| Use of other companies: 3 | $17.0 \%$ | $11.9 \%$ | $8.9 \%$ | -3.0 |
| Use of other companies: 4 or more | $2.1 \%$ | $4.8 \%$ | $2.9 \%$ | -1.9 |

*Branches-balance base
(3) Weight of unsecured loans in balance by interest rate

| Breakdown of loan <br> balance by interest rate | $\mathbf{2 0 0 9 / 3}$ | $\mathbf{2 0 1 0 / 3}$ | YoY <br> (\%) |
| :---: | ---: | ---: | ---: |
| $\leq 15.0 \%$ | $32.1 \%$ | $35.2 \%$ | +3.1 |
| $15.0<\leq 18.0 \%$ | $13.7 \%$ | $14.8 \%$ | +1.1 |
| $18.0 \%<\leq 20.0 \%$ | $1.2 \%$ | $1.2 \%$ | 0.0 |
| $20.0 \%<\leq 22.0 \%$ | $3.3 \%$ | $3.3 \%$ | 0.0 |
| $22.0 \%<\leq 24.0 \%$ | $4.5 \%$ | $4.3 \%$ | -0.2 |
| $24.0 \%<\leq 26.0 \%$ | $7.1 \%$ | $6.7 \%$ | -0.4 |
| $26.0 \%<\leq 28.0 \%$ | $7.8 \%$ | $7.3 \%$ | -0.5 |
| $28.0 \%<$ | $30.3 \%$ | $27.2 \%$ | -3.1 |

(4) Average effective yield on unsecured loans

| Average effective yield | $\mathbf{2 0 0 9 / 3}$ | $\mathbf{2 0 1 0 / 3}$ | YoY <br> (\%) |
| :---: | ---: | ---: | ---: |
| Unsecured loans | $21.0 \%$ | $17.3 \%$ | -2.1 |


| ( $¥$ million) | 2009/3 | 2010/3 | YoY (\%) | 2011/3 (E) | YoY (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Operating revenue | 100,355 | 73,370 | -26.9\% | 46,709 | -36.3\% |
| Ordinary income | 2,644 | -22,148 | - | 1,065 | - |
| Net income | 217 | -27,749 | - | -2,019 | - |
| Loans outstanding | 327,493 | 211,632 | -35.4\% | 146,034 | -31.0\% |
| Number of card holder (thousands) | 15,252 | 12,718 | -16.6\% | 7,569 | -40.5\% |
| Average yield (\%) | 16.1 | 14.6 | -1.4 | 13.4 | -1.2 |


| Ejusinext | 2009/3 | 2010/3 | YoY (\%) | 2011/3 (E) | YoY (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Operating revenue | 10,528 | 8,888 | -15.6\% | 7,790 | -12.4\% |
| Ordinary income | 828 | 748 | -9.7\% | 581 | -22.3\% |
| Net income | 420 | -1,763 | - | 556 | -131.5\% |
| Loans outstanding | 74,720 | 64,551 | -13.6\% | 57,753 | -10.5\% |
| Customer accounts (thousands) | 39 | 34 | -12.8\% | 31 | -8.8\% |
| Average interest yield (\%) | 14.3 | 14.2 | -0.1 | 14.1 | -0.1 |

Financial Results: Financial Estimate for FY2010

| ( $\ddagger$ million) | Consolidated |  |  | Non-Consolidated |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $2010 / 3$ <br> Result | 2011/3 <br> (forecast) | YoY (\%) | $2010 / 3$ <br> Result | $\begin{gathered} \text { 2011/3 } \\ \text { (forecast) } \end{gathered}$ | $\begin{aligned} & \text { YoY } \\ & \text { (\%) } \end{aligned}$ |
| Interest on loans to customers | 170,662 | 102,103 | -40.2\% | 113,069 | 69,646 | -38.4\% |
| Operating revenue | 218,102 | 140,832 | -35.4\% | 124,793 | 80,421 | -35.6\% |
| Financial expenses | 18,376 | 12,005 | -34.7\% | 13,799 | 8,261 | -40.1\% |
| Credit cost | 166,252 | 47,499 | -71.4\% | 125,177 | 32,201 | -74.3\% |
| Bad debt write-offs | 151,428 | 97,999 | -35.3\% | 105,771 | 69,150 | -34.6\% |
| Provision of allowance for losses on interest repayments | 206,886 | - | - | 176,866 | - | - |
| Interest repayment | 77,701 | 64,349 | -17.2\% | 64,024 | 55,945 | -12.6 |
| Operating expenses - other | 91,844 | 69,412 | -24.4\% | 40,473 | 33,230 | -17.9\% |
| Operating expenses | 483,358 | 128,915 | -73.3\% | 356,316 | 73,775 | -79.3\% |
| Operating income | -265,255 | 11,917 | - | -231,522 | 6,647 | - |
| Ordinary income | -264,176 | 12,330 | - | -226,933 | 9,259 | - |
| Extraordinary income | 2,138 | 936 | -56.2\% | 681 | 556 | -18.3\% |
| Gain on sale of fixed assets <br> Gain on sales of investment securities Other | 0 1,161 976 | - - - | - | 0 12 668 | - | - - - |
| Extraordinary losses | 27,392 | 10,163 | -62.9\% | 31,859 | 5,847 | -81.6\% |
| Provision of allowance for business reconstruction Business reconstruction expenses Other | $\begin{array}{r} 1,323 \\ 11,826 \\ 13,577 \end{array}$ | - - - | - - - | $\begin{array}{r} 328 \\ 8,141 \\ 23,388 \end{array}$ | - | - - - |
| Net income before taxes | -289,430 | 3,103 | - | -258,111 | 3,968 | - |
| Net income (loss) | -295,141 | 2,821 | - | -261,495 | 3,938 | - |



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## (1) Number of cases with attorney involvement \& interest repayments



May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar
(2008/3) (2009/3)
(2) Consolidated

| (¥ million) | Allowance <br> for Interest <br> Repayment | Allowance <br> for Waiver <br> of Principal | Total |
| :---: | ---: | ---: | :---: |
| Allowance (beginning) | 124,164 | 88,490 | 212,654 |
| Reversal <br> (interest repayment) | 77,701 | - | 77,701 |
| Reversal (credit losses) | 7,786 | 57,531 | 65,317 |
| Provision (return) | 206,886 | 50,490 | 257,376 |
| Exclusion from consolidated | 7,654 | 4,458 | 12,112 |
| Allowance (at the end <br> of the fiscal year) | 237,909 | 76,990 | 314,899 |

(3) Non-consolidated

| $¥$ million) Allowance <br> for Interest <br> Repayment Allowance <br> for Waiver <br> of Principal <br> Total   <br> Allowance (beginning) 84,318 79,151 1163,470 |  |  |  |
| :--- | ---: | ---: | :---: |
| Reversal <br> (interest repayment) | 64,024 | - | 64,024 |
| Reversal (credit <br> losses) | - | 53,756 | 53,756 |
| Provision (return) | 176,866 | 48,699 | 225,565 |
| Exclusion from <br> consolidated | - | - | - |
| Allowance (at the end <br> of the fiscal year) | 197,160 | 74,094 | 271,254 |

## Trends in Credit Cost (1)

Change in write-off ratio

| (\%, ¥ million) | $\begin{gathered} 2009 / 3 \\ (12 \mathrm{M}) \end{gathered}$ | $\begin{gathered} 2010 / 3 \\ (12 \mathrm{M}) \end{gathered}$ | YoY | $\begin{gathered} \text { 2011/3(E) } \\ (12 \mathrm{M}) \end{gathered}$ | YoY |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Consolidated | 11.24\% | 14.23\% | +2.99 | 12.65\% | -1.58 |
| Non-consolidated | 13.95\% | 19.10\% | +5.15 | 17.97\% | -1.13 |
| Total write-off | 127,748 | 115,159 | -9.9\% | 70,354 | -38.9\% |
| Bad debt | 114,252 | 102,383 | -10.4\% | 66,478 | -35.1\% |
| Non-consolidated loans outstanding | 842,786 | 553,476 | -34.3\% | 391,456 | -29.3\% |

Trends in interest repayments and other bad debt charge-offs (quarter basis)


| (\%, ¥ million) | $\begin{gathered} \text { 2009/3 } \\ (12 \mathrm{M}) \end{gathered}$ | 2009/9 (6M) | $\begin{gathered} 2010 / 3 \\ (12 \mathrm{M}) \end{gathered}$ |  | $\begin{gathered} \text { 2011/3(E) } \\ (12 \mathrm{M}) \end{gathered}$ | YoY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | YoY |  |  |
| Waiver of principal accompanying interest repayments | 52,906 | 28,027 | 53,756 | +1.6\% | 26,784 | -50.2\% |
| Other bad debt charge-offs | 61,346 | 24,397 | 48,627 | -20.7\% | 39,693 | -18.4\% |
| Total | 114,252 | 52,424 | 102,383 | -10.3\% | 66,477 | -35.1\% |

Trends in NPLs, as defined by FSA (non-consolidated)


| (¥ million) | Unsecured loans |  |  | Others |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{2 0 0 9 / 3}$ | $\mathbf{2 0 1 0 / 3}$ | YoY | $\mathbf{2 0 0 9 / 3}$ | $\mathbf{2 0 1 0 / 3}$ | YoY |
| Claims in bankruptcy | 2,129 | 1,736 | -393 | 36,158 | 44,834 | 8,676 |
| Loans in arrears | 66,248 | 53,963 | $-12,285$ | 74,229 | 44,348 | $-29,881$ |
| Loans in arrears longer than <br> months | 10,641 | 7,087 | $-3,554$ | 2,180 | 1,524 | -656 |
| Loans with adjusted terms | 30,171 | 21,463 | $-8,708$ | 1,374 | 1,051 | -323 |
| Total | 109,191 | 84,251 | $-24,940$ | 113,944 | 91,759 | $-22,185$ |

(1) Cash flow from operating activities 256.6


At the beginning of FY2009 (April, 2009)

* Repayment of short-term debts shows net amount after offsetting short-term debts.

At the end of FY2009 (March 2010)
(1) A huge expense as the result of continuing increase in Interest Repayment Claims
(2) Administrative sanction from the Japanese Financial Service Agency in April 2006
(3) Insufficiency of global financial marketing

Weakening fundraising capability
"In addition, the influence of the new legislation remained a serious concern"
Sep. 24, 2009 Application to start ADR process for business revitalization

Reasons for selecting ADR process

1. Ensure a continued provision of services to AIFUL's customers
2. Drastic improvement in financial base
3. Early achievement of business restructuring

Dec. 24, 2009 Approval of ADR process for business revitalization

## 1. Basic Policy

1. Reduce asset size to a level commensurate with the current availability of financing
2. Reduce costs in accordance with decrease in business scale and earnings
(1) Sales of 4 consumer finance subsidiary (September 30, 2009)
(2) Consolidation of Network of Sales branches
i) AIFUL: 99 staffed branches (as of March 31, 2009) scaled back to 28 as of March 31, 2010
854 unstaffed branches (as of March 31, 2009) scaled back to 637 as of March 31, 2010
ii) LIFE: 11 branch offices (as of March 2009) were closed by December 31, 2009
15 LIFE card branches (as of March 31, 2009) were reduced to 2 branches as of March 31, 2010
iii) Personnel reduction by offering voluntary retirement
a. AIFUL: 2,525 employees (as of March 31, 2009) reduced to 1,191 (as of March 31, 2010)
b. LIFE: 1,449 employees (as of March 31, 2009) reduced to 1,039 (as of March 31, 2010)
3. Group restructuring such as withdrawal from unprofitable business
(Refocus the management resources for consumer finance businesses operating under the "AIFUL" brand and credit card businesses operating under "LIFE" brand.

## 2. Policy of consumer finance business (AIFUL)

Development of new scoring model in response of Restriction on total lending
$>$ Development of new product
$>$ To base least number of staffed branches and collection divisions in necessary area
$>$ Low cost performance through unstaffed branches
$>$ Decrease in staffed branches from 100 to 30 (executed)

Decrease in unstaffed branches from 900 to 650 (executed)
$>$ Personnel reduction by offering voluntary retirement (executed)
$>$ Operation of a least required staffed branches
$>$ Increase in number of staff for negotiation
settlement of interest refund claim
mant performance through unstaffed branches
$\qquad$

Increase in low risk and trusted customers

Strengthen our competitiveness

## Efficient management due to cost reduction

Strengthen the correspondence of interest repayment and debt collection

## 3. Policy of Credit card business (LIFE)

$>$ Alliance cancellation of expected insufficient affinity cards

Conversion of quality customers to affinity cards
> Offer services, mainly point earning system
> Promotion to increase usage volume of cards

Increase in portfolio of quality customer
$>$ Closure of all 11 LIFE branch offices (executed)
$>$ Closure of 13 LIFE card branches (executed)
$>$ Personnel reduction through offering voluntary retirement (executed)

## 1. Description of the relevant credit obligations

1. Participating creditors
"Financial institutions which hold loans or joint/multiply guaranteed credit to AIFUL, LIFE, Maruto and City's. (Bonds are excluded from ADR procedure.)"
2. Number of participating creditors, loan and guarantee amount, etc.

| (At the end of March, 2010) |  |  |  |
| :---: | :---: | :---: | :---: |
| Borrower | Number of creditor | Amount(billion) | Note |
| AIFUL | 51 | 188.6 | Loans |
| LIFE | 28 | 83.4 | Loans |
| MARUTO | 1 | - | Joint and several guaranteed credit |
| City's | 1 | - | Joint and several guaranteed credit |
| TOTAL | $67(※)$ | 272.1 | - |

*The total number of lenders is 67 in gross: some of the lenders were used more than once.
*There were 65 cases when the ADR process for business revitalization was established, but there were 67 as of the end of March 2010 due to the sale of claims.

## 2. Payment method

## (1) Rescheduling of relevant credit obligations



## Ordinary payment schedule

- Sep. 30, 2010: $¥ 10.0$ billion
- Jun. 10, 2011: $¥ 16.5$ billion
- Jun. 10, 2012: $¥ 16.5$ billion
- Jun. 10, 2013: $¥ 16.5$ billion
- Jun. 10, 2014: $¥ 16.5$ billion

Total: $¥ 76.0$ billion
>Besides rescheduled payment amount, capital gains from guaranteed assets such as real estate and securities are planned to be added to the repayment amount.
>For the remaining amount after the Business Revitalization Plan, we plan to receive refinancing by no later than Jul. 10, 2014 or to make a proposal to the participating creditors regarding the payment method in the period after Jul. 10, 2014, and to reach an agreement thereon.
(2) Redemption schedule for bonds


- Bonds outstanding II Current portion of bonds ir Redeemed bonds


## Numerical Plan for Business Restructuring

## Expected consolidated balance sheet



*Results are at the point the Business Restructuring plan was made.
*BUSINEXT is excluded from the Business Restructuring plan because it is not included in ADR procedure.
$>$ Due to the greatly reduced assets, total assets is expected to be $¥ 500$ billion by $2015 / 3$, more than half of current.
$>$ Ensure a stronger base for earning performance, adapted to the changes in the operating environment, by building up superior receivables
$>$ During the planned period, stable ordinary income is expected due to the decrease in operating expenses, even though operating revenue will decrease due to restrictions on total lending.

## 4. Financial Results of LIFE

LIFE's profit/loss statement (based on receivables outstanding)

| ( $¥$ million) | $\begin{gathered} \hline 2009 / 3 \\ (12 M) \end{gathered}$ | $\begin{gathered} \hline 2010 / 3 \\ (12 \mathrm{M}) \end{gathered}$ | YOY | YOY\% |
| :---: | :---: | :---: | :---: | :---: |
| Installment receivable | 21,611 | 19,954 | -1,657 | 92.3\% |
| Loans | 67,154 | 41,265 | -25,889 | 61.4\% |
| Credit guarantee | 3,384 | 2,898 | -486 | 85.6\% |
| Other financial revenue | 154 | 99 | -55 | 64.3\% |
| Other operating revenue | 8,051 | 9,152 | 1,101 | 113.7\% |
| Operating revenue | 100,355 | 73,370 | -26,985 | 73.1\% |
| Financial expenses | 9,086 | 6,399 | -2,687 | 70.4\% |
| Credit cost | 32,232 | 35,381 | 3,149 | 109.8\% |
| Provision of allowance for losses on | 7,767 | 16,362 | 8,595 | 210.7\% |
| Other operating expenses | 48,821 | 38,057 | -10,764 | 78.0\% |
| Operating expenses | 97,907 | 96,199 | -1,708 | 98.3\% |
| Operating income (loss) | 2,448 | -22,829 | -25,277 |  |
| Ordinary income (loss) | 2,644 | -22,148 | -24,792 |  |
| Extraordinary income | 50 | 1,302 | 1,252 |  |
| Extraordinary expenses | 1,297 | 5,237 | 3,940 | 403.8\% |
| Net income (loss) before taxes | 1,398 | -26,083 | -27,481 |  |
| Income taxes | -340 | 196 | 536 | -57.6\% |
| Adjustment on corporate tax, etc. | 1,520 | 1,470 | -50 | 96.7\% |
| Net income (loss) | 217 | -27,749 | -27,966 |  |

## LIFE's balance sheet



|  | 2009/3 | 2010/3 |  | 2011/3(E) |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | YoY (\%) |  | YoY (\%) |
| Bad debt write-offs ( $¥$ million) | 43,064 | 38,716 | -10.1 | 29,944 | -22.6 |
| Main business *1 | 40,243 | 36,411 | -9.5 | 27,563 | -24.3 |
| Credit card | 21,298 | 19,033 | -10.6 | 15,508 | -18.5 |
| Installment sales finance | 2,370 | 2,609 | +10.0 | 1,076 | -58.7 |
| LCP (unsecured consumer loans) | 16,574 | 14,768 | -10.9 | 10,979 | -25.6 |
| Other | 2,820 | 2,304 | -18.3 | 2,381 | +3.3 |
| Ratio of bad debt charge-offs (\%) *2 | 7.55 | 9.44 | +1.89 | 10.33 | +0.9 |
| Credit card | 6.29 | 7.55 | +1.26 | 8.72 | +1.18 |
| Installment sales finance | 7.02 | 18.83 | +11.82 | 18.32 | -0.51 |
| LCP (unsecured consumer loans) | 13.36 | 18.44 | +5.08 | 21.36 | +2.92 |
| Ratio of allowance for bad debts (\%) | 7.01 | 8.50 | +1.49 | 7.62 | -0.87 |

*1 Main business: Credit card shopping, installment sales finance, LIFE Cash Plaza (LCP; unsecured consumer loans), and loan guarantees.
*2 Effective from the fiscal year ending March 2009, the company has changed the method of calculating deemed write-offs and the allowance for bad debts. As a result, only receivables that fulfill the criteria for bad debt write-offs will be recorded as the amount written off, and an amount equivalent to receivables that are expected to be collected by the end of the period will be recorded.

## LIFE's financial results

|  | 2009/3 | 2010/3 |  | 2011/3 (E) | YOY (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | YOY (\%) |  |  |
| Number of new issue (Thousands) | 1,440 | 731 | -49.2 | 1,275 | 74.4 |
| LIFE proper card | 264 | 103 | -61.0 | 821 | 697.1 |
| Affinity cards | 1,175 | 627 | -46.6 | 455 | -27.4 |
| Number of cardholders (Thousands) | 15,252 | 12,718 | -16.6 | 7,569 | -40.5 |
| LIFE proper card | 2,239 | 2,219 | -0.9 | 2907 | 31.0 |
| Affinity cards | 13,012 | 10,499 | -19.3 | 4,662 | -55.6 |
| Credit card purchase ( $¥$ million) | 963,926 | 863,975 | -10.4 | 606,399 | -29.8 |
| Credit card shopping | 775,779 | 796,376 | 2.7 | 551,374 | -30.8 |
| Credit card cashing | 188,147 | 67,599 | -64.1 | 55,025 | -18.6 |
| Total receivable outstanding* $(¥$ million) | 570,668 | 410,315 | -28.1 | 289,817 | -29.4 |
| Installment receivable | 170,553 | 135,852 | -20.3 | 89,978 | -33.8 |
| Operating loans | 327,493 | 211,632 | -35.4 | 146,034 | -31.0 |
| Guarantees | 64,038 | 54,903 | -14.3 | 46,694 | -15.0 |
| Other | 8,582 | 7,926 | -7.6 | 7,112 | -10.3 |
| Number of member stores | 106,542 | 106,956 | 0.4 | - | - |

[^0]5. Explanation of Figures

| ( $¥$ million) | 2010/3 | YOY | YOY <br> (\%) | Reason for increase / decrease |
| :---: | :---: | :---: | :---: | :---: |
| Operating revenue | 218,102 | - 94,139 | - 30.2\% |  |
| Interest income | 170,662 | - 93,135 | - 35.3\% | Further tightened credit and restrained lending in response to changes in the domestic and international business environment. As a result, loans outstanding fell $¥ 477.4$ billion over the previous year. |
| AIFUL | 113,069 | - 54,346 | - 32.5\% | Unsecured: $¥ 92.8$ billion (down $¥ 47.4$ billion) Secured: $¥ 18.3$ billion (down $¥ 4.2$ billion) Small business: $¥ 1.8$ billion (down $¥ 1.0$ billion) |
| LIFE | 41,163 | - 25,265 | - 38.0\% | Credit card cash advances: $¥ 24.9$ billion (down $¥ 14.4$ billion) Loan card: $¥ 16.1$ billion (down $¥ 10.7$ billion) |
| BUSINEXT | 8,806 | - 1,640 | - 15.6\% | Balance of loans down $13 \%$. Lending curbed in view of recent business sentiment at small and medium-size enterprises. |
| City's | 4,075 | - 3,633 | - 47.1\% | Focusing on collection |
| Consumer finance subsidiary | 3,547 | - 5,962 | - 62.6\% | Sale of subsidiary (TRYTO, WIDE, TCM, Passkey) on Sep. 30, 2009 |
| Credit card revenue | 17,824 | 943 | 5.6\% |  |
| Revenue from per-item installment sales | 1,726 | - 1,904 | - 52.5\% | Reduction due to rigorous screening of member store |
| Credit guarantee revenue | 7,034 | -986 | - 12.3\% | AIFUL: $¥ 4.1$ billion (down $¥ 0.5$ billion) LIFE $¥ 2.8$ billion (down $¥ 0.5$ billion) |
| Other operating revenue | 20,855 | 943 | 4.7\% |  |
| Bad debt write-off recovery | 11,252 | 3,996 | 55.1\% | AIFUL: $¥ 7.2$ billion (up $¥ 3.0$ billion); LIFE: $¥ 3.5$ billion (up $¥ 1.3$ billion) |
| Collection of purchased claims | 3,205 | - 2,006 | - 38.5\% | Due to increase in claims purchased at AsTry Loan Services |

Breakdown of Consolidated Operating Expenses

| ( $¥$ million) | 2010/3 | YOY | $\begin{aligned} & \text { YOY } \\ & \text { (\%) } \end{aligned}$ | Reason for increase / decrease |
| :---: | :---: | :---: | :---: | :---: |
| Operating expenses | 483,358 | 178,559 | 58.6\% | Although expenses decreased as a result of structural reforms to cost, AIFUL transferred $¥ 257.3$ billion to the allowance for losses on interest repayments (including debt write-off resulting from interest repayments) in light of the high levels of requests for interest repayment. As a result, operating costs increased. |
| Financial expenses | 18,376 | - 8,541 | - 31.7\% | Decline due to fall in balance of fund procurement accompanying drop in balance of operating receivables |
| Cost of claims purchasing | 6,060 | 2,240 | 58.6\% | Tied to AsTry Loan Service collections of claims purchased |
| Credit costs | 166,252 | 67,007 | 67.5\% | AIFUL: up $¥ 59.8$ billion, LIFE; up $¥ 3.1$ billion |
| Return of interest repayments | 206,886 | 148,571 | 254.8\% | AIFUL: up $¥ 136.9$ billion, LIFE; up $¥ 8.6$ billion |
| Advertising expenses | 2,211 | - 4,503 | - 67.8\% | AIFUL: down $¥ 2.5$ billion, LIFE: down $¥ 2.7$ billion Due to tightened credit and restrained lending |
| Point reserves | 1,456 | - | - | LIFE's point reserves (which have been posted under advertising expenses) |
| Personnel expenses | 28,325 | - 11,099 | - 28.2\% | AIFUL: down $¥ 5.5$ billion, LIFE: down $¥ 3.3$ billion, Other: down $¥ 3.0$ billion Due to personnel cuts and reduction in overtime |
| Other expenses | 53,792 | - 11,304 | - 19.4\% | Due to reductions in various costs accompanying progress of cost structure reforms |
| Commission | 16,441 | - 4,161 | - 20.2\% | AIFUL: down $¥ 1.5$ billion, LIFE: down $¥ 2.2$ billion Due to reduction in number of accounts and branches |
| Rental expenses \& land rent | 6,803 | - 2,736 | - 28.7\% | AIFUL: down $¥ 1.4$ billion, LIFE: up $¥ 0.6$ billion <br> Decrease in rent for branches resulting from decrease in number of branches |
| Supplies, repair and maintenance | 4,720 | - 1,767 | - 27.2\% | AIFUL: down $¥ 0.8$ billion, LIFE: down $¥ 0.7$ billion |
| Communications | 6,454 | - 773 | - 10.7\% | LIFE: down $¥ 0.6$ billion |
| Depreciation expenses | 9,210 | - 1,988 | - 17.8\% | AIFUL: down $¥ 1.6$ billion <br> Decrease resulting from elimination and sale of unnecessary assets |
| Operating income | - 265,255 | - 272,696 | - |  |

Breakdown of Consolidated Non-operating Income

| ( $¥$ million) | 2010/3 | YOY | $\begin{aligned} & \text { YOY } \\ & \text { (\%) } \end{aligned}$ | Reason for increase / decrease |
| :---: | :---: | :---: | :---: | :---: |
| Non-operating income | 1,364 | - 413 | - 23.2\% | $¥ 0.5$ billion in exchange gains on Mastercard security deposits and foreign currency deposits |
| Non-operating expenses | 284 | - 326 | - 53.4\% |  |
| Ordinary income | - 264,176 | - 272,784 | - |  |
| Extraordinary income | 2,138 | - 4,281 | - 66.7\% | $¥ 1.1$ billion in gains on sales of investment securities, $¥ 0.5$ billion in the return of reserve for accrued bonuses |
| Extraordinary losses | 27,392 | 20,080 | 274.6\% |  |
| Loss on transfer of business | 6,141 | 6,141 | - | Loss resulting from the sale of four consumer finance subsidiaries (loans and net income/loss) |
| Business reconstruction expenses | 11,826 | 10,227 | 639.6\% | $¥ 8.8$ billion in special retirement payments, $¥ 1.5$ billion loss on branch closures, and $¥ 1.3$ billion in other |
| Provision of allowance for business reconstruction | 1,323 | 1,018 | 333.8\% |  |
| Loss on sale of fixed assets | 639 | -310 | - 32.7\% |  |
| Loss on valuation of investment securities | 84 | - 307 | - 78.5\% |  |
| Net income (loss) before taxes | - 289,430 | - 297,145 | - |  |
| Corporate tax, local and enterprise taxes | 263 | 7,144 | - 103.8\% | AIFUL posted $¥ 7.1$ billion in refund of prior-year corporation taxes in 2009 |
| Adjustment on corporate tax, etc. | 7,368 | - 2,819 | - 27.7\% | $¥ 6.7$ billion to match deferred tax assets |
| Gain (loss) on minority interests | - 1,920 | - 2,082 | - |  |
| Net income | - 295,141 | - 299,388 | - |  |


| ( $¥$ million) | $\begin{gathered} 2011 / 3 \\ \text { (E) } \end{gathered}$ | YOY | YOY <br> (\%) | Reason for increase / decrease |
| :---: | :---: | :---: | :---: | :---: |
| Operating revenue | 140,832 | -77,270 | -35.4\% | Reduction in loans outstanding due to restrained lending and drop in interest rates |
| Interest on loans to customers | 102,103 | -68,559 | -40.2\% |  |
| AIFUL | 69,646 | -43,423 | -38.4\% | Unsecured: $¥ 55.4$ billion (down $¥ 37.4$ billion) Secured: $¥ 13.0$ billion (down $¥ 5.3$ billion) Small business: $¥ 1.1$ billion (down $¥ 0.6$ billion) |
| LIFE | 22,094 | -19,069 | -46.3\% | Credit card cash advances: $¥ 13.0$ billion (down $¥ 11.8$ billion) Loan card: $¥ 9.2$ billion (down $¥ 6.9$ billion) |
| BUSINEXT | 7,684 | -1,122 | -12.7\% | Lending curbed in view of recent business sentiment at smalland medium-sized enterprises |
| City's | 2,678 | -1,425 | -34.7\% |  |
| Credit card revenue | 11,997 | -5,827 | -32.7\% | LIFE credit card shopping purchases expected to be down 30\% as a result of the dissolution of affiliated cards |
| Revenue from per-item installment sales | 506 | -1,220 | -70.7\% | Reduction due to rigorous screening of member store |
| Credit guarantee revenue | 5,943 | -1,091 | -15.5\% | AIFUL: $¥ 3.5$ billion (down $¥ 0.6$ billion) LIFE $¥ 2.4$ billion (down $¥ 0.4$ billion) |
| Other operating revenue | 20,208 | -503 | -2.4\% |  |
| Bad debt write-off recovery | 11,163 | -89 | -0.8\% | AIFUL: $¥ 6.7$ billion (down $¥ 0.3$ billion) LIFE $¥ 4.2$ billion (up $¥ 0.6$ billion) |
| Collection of purchased claims | 3,493 | 288 | 9.0\% |  |

Breakdown of Consolidated Forecast: Operating Expenses

| ( $¥$ million) | $\begin{gathered} 2011 / 3 \\ \text { (E) } \end{gathered}$ | YOY | $\begin{aligned} & \text { YOY } \\ & \text { (\%) } \end{aligned}$ | Reason for increase / decrease |
| :---: | :---: | :---: | :---: | :---: |
| Operating expenses | 128,915 | -354,443 | -73.3\% |  |
| Financial expenses | 12,005 | -6,371 | -34.7\% | Decline due to fall in borrowings accompanying falling balance of operating loans |
| Cost of purchased claims | 2,424 | -3,636 | -60.0\% |  |
| Credit costs | 47,499 | -118,753 | -71.4\% | Waiver of principal accompanying interest repayment claims are covered by appropriating funds from the reserves <br> Bad debt losses: $¥ 71.2$ billion (consolidated), $¥ 69.1$ billion (non-consolidated) |
| Return of interest repayments | - | - | - | Liquidation of reserves <br> Interest repayments: $¥ 70.3$ billion (consolidated), $¥ 55.9$ billion (nonconsolidated) |
| Advertising expenses | 1,467 | -744 | -33.6\% | Invested in efficient advertising |
| Personnel expenses | 19,560 | -8,765 | -30.9\% | Decrease in personnel as a result of voluntary retirement in the previous fiscal period |
| Operating income | 11,917 | 277,172 | - |  |
| Ordinary income | 12,330 | 276,506 | - |  |
| Extraordinary income | 936 | -1,202 | -56.2\% | $¥ 1.1$ billion in gains on sales of investment securities and $¥ 0.5$ billion in the return of reserves for accrued bonuses posted in the previous fiscal period |
| Extraordinary loss | 10,163 | -17,229 | -62.9\% | Provision of allowance for business reconstruction: $¥ 1$.5billion Impairment asset: $¥ 1.8$ billion <br> Affinity cancellation fee : $¥ 2.5$ billion, etc,. |
| Net income before taxes | 3,103 | 292,533 | - |  |
| Corporate tax, local and enterprise taxes | 142 | -121 | -46.0\% |  |
| Adjustment on corporate tax, etc. | - | -7,368 | - |  |
| Gain on minority interests | 139 | 2,052 | - |  |
| Net income | 2,821 | 297,962 | - | 33 |


[^0]:    * Managed asset basis

