

Introduction

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Editing Policy

To ensure that a broad range of stakeholders gain an accurate understanding of the AIFUL Group, we actively engage in timely and fair information disclosure.

This Integrated Report is based on our Medium-Term Management Plan 2024 and aims to clearly communicate how we create sustainable corporate value. It highlights changes in the AIFUL Group's business model, management strategies, and sustainability initiatives through a visual and accessible format to enhance understanding.

Target readers	All stakeholders of AIFUL Group
Period of report	Fiscal year ended March 2025 (Apr 1, 2024 - Mar 31, 2025) (Some information includes periods before and after the reporting period.)
Scope of report	AIFUL CORPORATION, and its domestic and international group companies
Referred guideline	"International Integrated Report Framework", IFRS Foundation

Disclaimer

All statements regarding plans, policies, and other forward-looking information in this report are based on information available to the AIFUL Group at the time of publication.

Such statements are subject to risks and uncertainties. Actual results may differ materially from the outlook due to changes in the economic environment, market trends, and other factors.

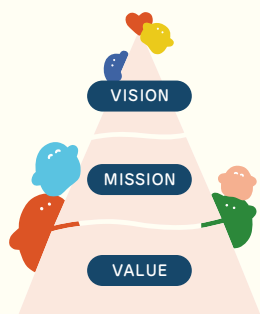


Introduction

AIFUL's Corporate Philosophy

**Earn the trust of society
through corporate activity based in integrity**

The AIFUL Group has upheld the corporate philosophy: "Earn the trust of society through corporate activity based in integrity" as an unalterable underlying philosophy, and in April 2021, we defined our Vision, Mission, and Value as concrete goals suited for the present age for redeveloping the system of our philosophy.



VISION

For Colorful Life.

For realizing a society where each person can play an active role

MISSION

**Go beyond
Step forward
Be unique**

We go beyond customers' expectations.
We work towards a better tomorrow.
We respect each other's individuality.

VALUE

Be honest	Sincerity	Try harder	Effort
Build relationship	Trust	Be grateful	Grateful

For Colorful Life.

自分の色が輝く社会に

We believe that when each person brings their own unique colors to the world, society becomes brighter and more vibrant.
To create a future where everyone can live authentically, we honor and celebrate the individuality of every person.

About the Design of this Integrated Report

CONCEPT

**"Excitement that Brings
New Encounters"**

This expresses the sense of "expansion" and "anticipation for the future embodied" by the AIFUL Group as it continues to take on new challenges.

Designed and produced
by our internal design team.



AIFUL Group's friends

Chiisakimono



Characters that symbolize the AIFUL Group's "Vision Mission Value". Symbols of diversity and a positive image, where each individual shines in their own way.

(left) Poppo-kun/Pomame-kun (right)



Official AIFUL characters. Being the elder of these two brothers, Poppo-kun is laid back while Pomame-kun is a bit shy.

Yell-kun



Official LIFE CARD character. An honest and diligent character, looking up to sophisticated adults.

(left) Lon-kun/Lai-chan (right)



Official characters of FPC, the pet insurance company. Lon-kun is calm and carefree. Lai-chan is independent and sensitive.

Links

AIFUL Group website

<https://www.aiful.co.jp/group/en/about/>



IR Information

<https://www.aiful.co.jp/group/en/ir/>



Sustainability

<https://www.aiful.co.jp/group/en/sustainability/>

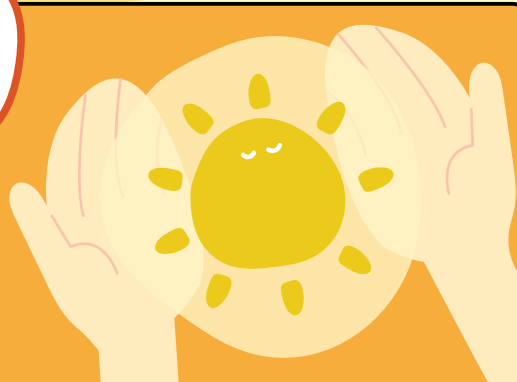


AIFUL Group's Vision For The Future

A company like the Sun

in Aesop's fable "The North Wind and the Sun"—I want our company to be warm and inspiring, not forceful and cold.

First and foremost, we want AIFUL to be a company where **our employees genuinely enjoy working.**



The most important mindset we hold is this: If the people who work here feel happy and energized, then naturally—

I want to join AIFUL!

I want to work with them!

—those are the kinds of thoughts we want others to have when they see us.

A company that tries to control its employees like the harsh North Wind will eventually hit a wall.



That's why...

We aspire to be a company that **values individuality and continues to shine with its own light, like the Sun.**



To do so, **we must be a company that we ourselves feel is cool and exciting**

Ultimately, it is society that decides how we are seen and perceived.

President and Representative Director
AIFUL

Mitsuhide Fukuda



Profile

2003/4 Joined Daiwa Securities Co., Ltd.
2009/4 Joined OGI Capital Partners, Ltd.
2011/3 Joined AIFUL
2011/6 Executive Officer
2012/6 Director and Executive Officer
2020/6 President and Representative Director (Current)

What matters most is not others' judgments, but **staying true to who we are.**



Most important of all is that we ourselves can feel:

**This is fun!
This is cool!**

And of course, we want our people's lives to be richer
—We want to

increase everyone's salaries and make life more fulfilling.

To achieve this, we must be a company capable of generating steady profits.



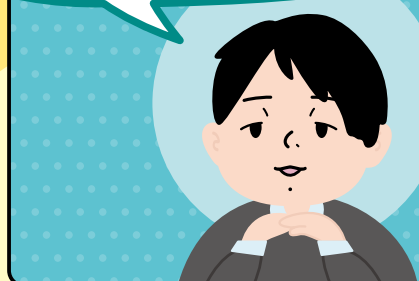
Which means—We need to build **excellent services and products with our own hands,** and deliver them with pride to society.



In the end, it's all about this: We grow as a company, so our employees can live better lives.

AIFUL Group's Goals and Future Business Strategy

Providing products that society "embraces"



We believe **there is nothing** that society inherently demands from us.



For example, even convenient AI was not something society initially asked for, but it was embraced once people wanted to use it.



The important thing is not to provide what society demands, but to offer something society is willing to **embrace**.

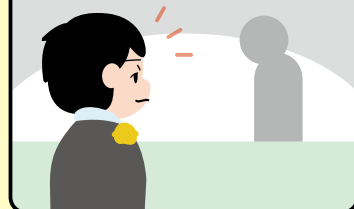


Today's society does not only seek higher productivity and efficiency, but also the "pursuit of human happiness"



A society where people can live happily and free from stress.

In such a society, our role is to...



... to offer services and products that society is willing to **embrace**.



As a company that is fundamentally profitable, we will handle **everything in-house**, from product planning to manufacturing to sales

Planning Manufacturing Sales

Moving toward an SPA model where everything from planning to manufacturing to sales is carried out in-house

We see **SPA** as the ideal business model.

SPA...Speciality store retailer of Private label Apparel

IT and digital transformation (DX) are merely means to an end. As we work toward the SPA business model,

Engineers Wanted!

DX promotion

we are **promoting DX** and **recruiting engineers** as part of putting these means in place.

We are identifying what is needed now, and what must be done,



and by offering them as services and products, we aim to remain a **company embraced by society**.

As a company, we aspire to be a workplace where employees **can work in their own way, true to themselves.**

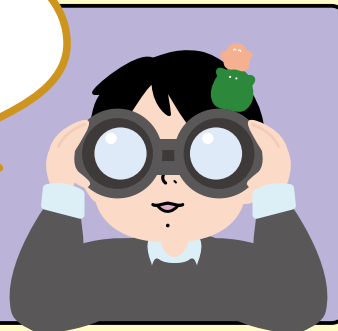


We want to be a company **that understands the individuality and strengths** of everyone, including those who are shy or reserved, and **brings out those qualities**.

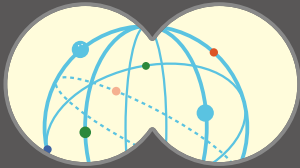
Changes from Transitioning to a Holding Company

From “Financial AIFUL” to a New Identity —Expectations for the Future

With the transition to a holdings structure, each operating company will be positioned **in parallel**, while the holding company will drive **group-wide management** with an optimal, big-picture perspective.



As our group's organizational structure evolves, so too will the way society perceives us.



While maintaining our existing recognition and brand equity,



we believe a transition to a holdings structure, unbound by a finance-centric image, will create a more flexible environment—especially from the standpoint of **recruitment, business expansion, and M&A activity**.

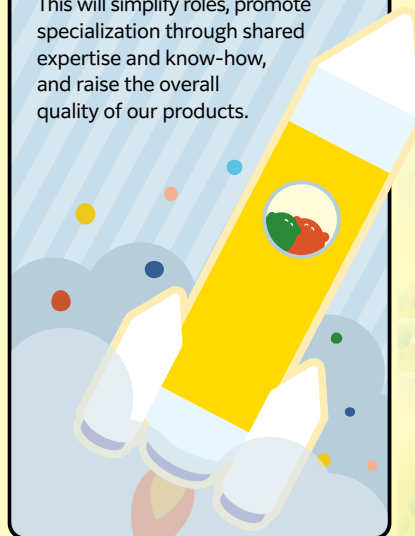
Rather than managing the group on a company-by-company basis,



we are shifting to a function-based structure—across areas like marketing and analytics.



This will simplify roles, promote specialization through shared expertise and know-how, and raise the overall quality of our products.



The name “Muninova Holdings” reflects our belief in meaning and intention.



“Muni” comes from “unique” or “one and only,” expressing our vision to build **a new core for the group**.

“Nova” refers to a
“new star” in astronomy,



it refers to a phenomenon where a typically unnoticed star suddenly emits brilliant light and appears in the night sky.

We believe in and respect the
the natural brilliance
each individual possesses.



This phrase captures our vision, which we are committed to making a reality.

—Five Key Goals We Aim to Achieve—

- ① Balance Domestic and Overseas Profits
→ 50:50 split
- ② Develop All Systems from Scratch
- ③ Achieve Operating Profit of at Least ¥100 Billion
- ④ Become a Cool, Sensible Company
→ Where people are proud to work
- ⑤ Create a Campus-Style Office
→ A lush, riverside, low-rise environment with a university-like atmosphere

Interview with Outside Director



I'm a big fan of Nagoya Grampus Eight!

Outside Director
AIFUL

Shinichiro Maeda

Profile

- 1992/4 Joined Nomura Research Institute, Ltd.
- 2004/1 Head Researcher, Senior Analyst of Financial & Economic Research Center of Nomura Securities Co., Ltd
- 2015/4 Professor of Department of International Business Management, Faculty of Business Management, Meijo University
- 2022/6 Outside Director of AIFUL (Audit and Supervisory Committee Member) (Current)
- 2025/3 Associated Professor of Faculty of Economics, Kyushu University (Current)

Interviewer



General Manager
Operation Management
Department
AIFUL
Ikumi Abe



In your opinion, what are the strengths and competitive advantages of AIFUL Group?



Abe



Maeda

Our strengths and competitive advantages are in our **information production capabilities**.

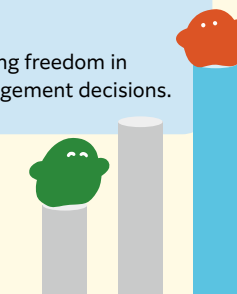
AIFUL Group has the history and experience of collecting, analyzing, and assessing the information of repayment abilities of debtors.

Looking into the history of retail finance of America, we realize that companies with strong credit assessment capabilities have been the ones to survive in the end.

Our group has internalized IT to improve the capabilities of data analysis. Obtaining

the independence of management

is the basis of having freedom in making such management decisions.



What were your motivations and background to become an outside director?



Abe



How has your perception of AIFUL changed between the past and the present?



Abe

I was surprised by the **changes in its business model**.

In the 1990s, the company expanded its business by establishing numerous stores and automated contract machines, supported by extensive advertising. In those times, its brand and branches were its sources of competitive power.

Now, 97% of customers are engaged through online transactions.

The ability to produce information is still the foundation of operations, but **it is transforming into a company that utilizes IT.**



Maeda

It goes way back to 1993 when I first came across this company. At the time, I was a securities analyst, and I participated in a non-bank stock listing.

As an analyst, I remember working very hard to explain the situation to investors from Japan and overseas, in order to cover the gap between the reality of non-banks and their views of them.

After that, I pursued an academic career, but a valuable encounter with the founding family of AIFUL led to an opportunity, and I was honored to accept the position of outside director at AIFUL.



Maeda

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Interview with Outside Director



Maeda

In your opinion, what is expected of you as an outside director?

As an outside director, my role is to oversee business execution from a broad perspective that reflects changes in society as a whole.

Through my experience as a securities analyst, I have been deeply involved in the world of investment. I also bring a background of working not only in Japan, but also in the United States.

I hope to contribute to the company's pursuit of globally minded management by incorporating dialogue with the capital markets.

To that end, I intend to continuously gather information on my own initiative, enhance my ability to assess risks, and deepen my insights to better grasp the essence of management.

Could you tell us what you have observed or felt through your engagement in investor relations activities?

According to our mid-term management plans, we outline our capital policy based on the required capital adequacy ratio, specifying the allocation of capital for growth investments and shareholder returns.



Abe

Once again, AIFUL Group is in the growing stage, making growth investments, but we are also expanding shareholder returns.

It is necessary to improve performance in line with the medium-term management plan and deepen dialogue with the market.

We are committed to IR activities with an eye to the future so that we can rebuild not only short-term but also long-term trust.

Could you tell us your thoughts on how you see our business evolving and growing in the future?

I suppose it is achieving AIFUL Group's growth beyond the boundaries of the financial industry.

The financial industry has continued changed with the development of IT. From 2026, we will be transitioning to a holding company structure. As a group working in the financial industry for a long time, I hope we can represent a group that grows with collecting information out of the current financial industry.

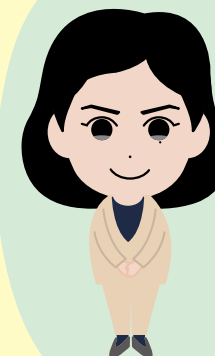
I'm sure there is a path that only AIFUL Group can show to the world.



Abe



Maeda



Message from the Newly Appointed Director

Outside Director
AIFUL

Ayako Kitazawa

Profile

1997/4	Joined Lehman Brothers Securities Co., Ltd.
2000/3	Joined Merrill Lynch Japan Securities Co., Ltd. (current BofA Securities Co., Ltd.)
2012/2	Joined Simplex Advisors Co., Ltd. Managing Director (current)
2025/6	Outside Director of AIFUL (current)

My name is Kitazawa, and I have recently been appointed as an outside director of AIFUL.

M&A is an extremely important strategy for the sustainable growth and enhancement of AIFUL Group's corporate value. The true value of M&A lies in the post-acquisition PMI*, namely the integration process with new talent and organizations.

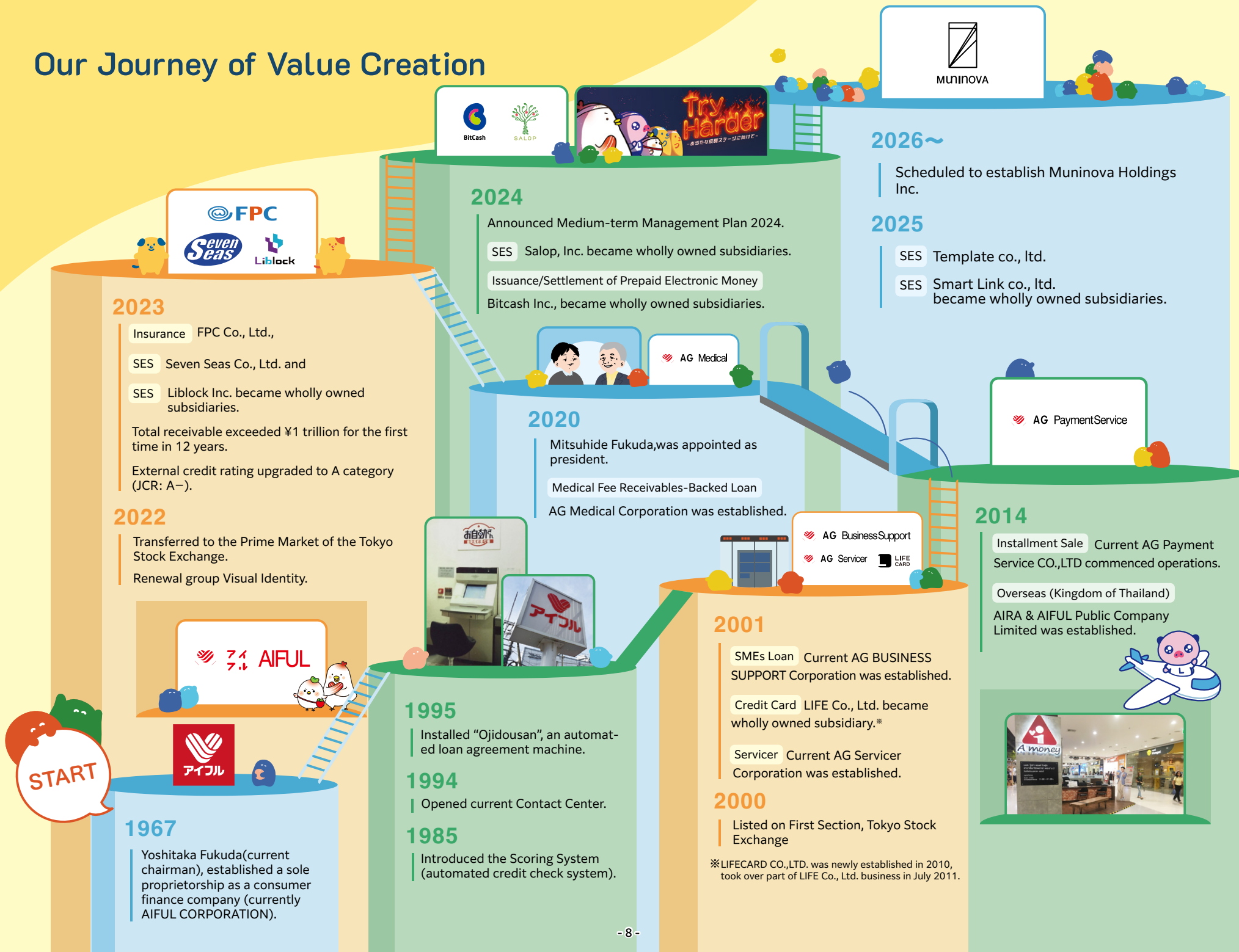
Our strength lies in a corporate culture that, while grounded in the strict discipline of a regulated industry, enables each employee to fully realize their potential and transform diverse values into organizational vitality.

I am confident that making full use of this unique corporate culture and executing a smooth PMI will create business synergy and ensure the success of this M&A.

As an external director, I will continue offering constructive ideas to help our organization shine with diverse characteristics, in addition to ensuring the success of our M&A strategy.

※PMI stands for Post-Merger Integration and refers to the management integration process that takes place after the completion of a merger or acquisition.

Our Journey of Value Creation



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